



Riverstone Retirement Communities – Timberwalk

Position: Dining Room Server

Location: Ottawa, ON

Employment Type: Full -Time, Various Shifts

Reports to: Food Services Manager

We're putting a new face on the look of retirement living in Ottawa. Designed and built by Claridge Homes and operated by Riverstone Retirement Communities, our residences offer an unmatched level of comfort, dignity and style. Riverstone Retirement Communities provides a highly respected continuum of care that ensures all residents are happy and healthy in their retirement. They also feature a host of amenities and services, enabling people to create the lifestyle they deserve. Properties include a first-rate team of professional staff offering a selection of care alternatives: independent living, residential care and assisted living. Riverstone Retirement Communities is not stopping there as we are already forging ahead with a number of other retirement opportunities.

Our continuously growing team is currently seeking a Dining Room Server to join our Timberwalk residence in Kanata North.

QUALIFICATIONS:

- Food service experience necessary, preferably with seniors.
- Willingness and ability to learn.
- Ability to lift heavy objects, stand and walk short distances throughout the day.
- Ability to tolerate heat from kitchen area.
- Ability to provide Residents with a professional and high standard of service and to treat all Residents with maximum respect at all times and be cognizant of Residents' physical and mental challenges.
- Ability to provide an unusual level of patience and tact while dealing with Residents and family requests.
- Familiar with WHMIS and safe food handling.

JOB FUNCTIONS:

- To be present in the dining room and prepared to receive residents as they arrive for meals at the scheduled meal times.
- Serve food to residents observing special diet restrictions, resident preferences and follow outlined departmental procedures.
- Clear tables, load and safely operate dishwasher. Complete manual ware washing as required.
- Check the daily dining room guest reservations at Reception at the beginning of each shift to establish the number of guests, if any. Fill out Chit for guest meals and return to Reception. Advise the Cook on duty.
- Ensure walking aids (walkers) are stored outside the dining room. Walkers are not to stay in the dining room unless they are safely placed and are not tripping hazards.
- Prepare tables as per facility standards.
- Serve refreshments and catered functions as assigned.
- Advise Dining Room Manager of any supplies to be ordered.
- Any other task assigned by the management.
- Adhere to established policies and procedures.
- Communicate through department Communication Log.
- Complete daily Meal Monitor to track Resident food comments.
- Complete tasks listed on shift routine, and Cleaning Schedules.
- Complete other duties as assigned.
- Be knowledgeable of and practice facility's fire and safety programs.
- Follow up on missing residents with Reception.
- Assist cook with food preparation as required.

To apply please email your resume and references to Duane dlepine@riverstoneretirement.ca